

County Council 19 November 2015

Agenda Item	Page No
6 PRESENTATIONS BY THE THAMES VALLEY POLICE AND CRIME COMMISSIONER AND THE CHIEF CONSTABLE Presentations and additional information provided by the Police and Crime Commissioner.	3 - 34



INVESTOR IN PEOPLE





Buckinghamshire County Council

Anthony Stansfeld
Police and Crime Commissioner

Looking back – 2014/15

Achievements in 2014/15 in overarching areas linked to my Police and Crime Plan

Policing and Crime:

- Overall crime – **25 year low**
- Household burglary – **43 year low**
- Rural Crime – **19% decrease** in Thames Valley in 2014/15 compared to a 5.2% increase nationally*
- **Multi-Agency Safeguarding Hubs (MASHs)** set up across Thames Valley
- **Female Genital Mutilation (FGM)** firmly on Community Safety and Faith Partnership agendas



*Based on National Farmers Union (NFU) Figures

Looking back – 2014/15

Achievements in 2014/15 in overarching areas linked to my Police and Crime Plan

Working in Partnership:

- Provided over **£3.7 million** to local authorities and Thames Valley Police to help reduce crime and improve community safety
- Supported the **Mental Health Concordat** for Thames Valley to improve the care of people with mental health problems
- Commissioner of new specialist emotional and practical **support services for victims** of crime across Thames Valley



Looking back – 2014/15

Achievements in 2014/15 in overarching areas linked to my Police and Crime Plan

Engagement:

- Engaged with the **voluntary sector and partners** to develop the victims' services commissioning arrangements
- Attended various public events during the summer to **engage with residents**
- Quarterly liaison meetings with the **Crown Prosecutor**
- Met with **Community Groups, Local Councillors, Police Commanders, Safeguarding Boards** and many, many more...



Looking back – 2014/15

Achievements in 2014/15 in overarching areas linked to my Police and Crime Plan

Value for Money:

- **Savings have been achieved** whilst police performance has been maintained
- **Additional investment** and resources for the Protecting Vulnerable People Unit and MASHs
- **HMIC reported favourably** in terms of TVP's value for money
- Tax Payers Alliance showed that my office is the **lowest costing Office of the PCC (OPCC)** in England and Wales



Looking back – 2014/15

Achievements in 2014/15 in overarching areas linked to my Police and Crime Plan

Statutory Duties:

- **Refreshed the Police and Crime Plan** to reflect issues raised by members of the public, partners and other stakeholders
- **Held the Chief Constable to account** through the Force 'Annual Delivery Plan'
- Rigorous recruitment process to **appoint new Chief Constable**
- Administered an effective **Independent Custody Visiting Scheme**



Victims Commissioning

- In October 2014, I became responsible for commissioning new **emotional and practical support services for victims of crime**
- Responsible for commissioning both **'non-specialist'** and **'specialist'** services
- Awarded **£1.9 million** grants throughout 2014/15 prior to commissioned services being created
- **Extensive consultation and engagement** to inform the commissioned services specifications

(see separate handout for further details on each commissioned service)



Victims Commissioning 2014/15 categories of grant funding

£380K

**DOMESTIC
VIOLENCE**

£58K

**IMPROVING
FACILITIES FOR
VICTIMS**

£115K

COUNSELLING

£163K

**SEXUAL
VIOLENCE**

£170K

EXPLOITATION

£207K

VCSE*
CAPACITY BUILDING,
VICTIM CONSULTATION,
NEEDS ASSESSMENT

£66K

**SERVICE
PROVISION**

£188K

**RESTORATIVE
JUSTICE**

£46K

**HATE
CRIME**

£117K

TIARA**

£380K

**YOUNG
PEOPLE**

*Voluntary, Community, Social Enterprise

**Therapeutic Interventions and Restorative Approaches

***Female Genital Mutilation

**POLICE
& CRIME
COMMISSIONER
THAMES VALLEY**

Anthony Stansfeld Police & Crime Commissioner for Thames Valley

Looking forward

- **Funding**

- Spending Review 2015 – 25 – 40% cuts expected
- Funding Formula changes – put on hold

- **The proliferation of cyber crime**

- **Adult safeguarding**

- Referrals increasing steadily
- Vulnerability of the elderly to fraud, exploitation and abuse of vulnerable adults

- **Changes in the performance landscape**

- ‘Aims’ have replaced targets with greater emphasis on victim based crime
- Focus on driving up outcomes (prosecutions) for victims of rape, domestic abuse and violence



Questions?



Chief Constable Francis Habgood QPM

Buckinghamshire County Council

19 November 2015

PEEL Programme



Effectiveness - Good



Efficiency - Good



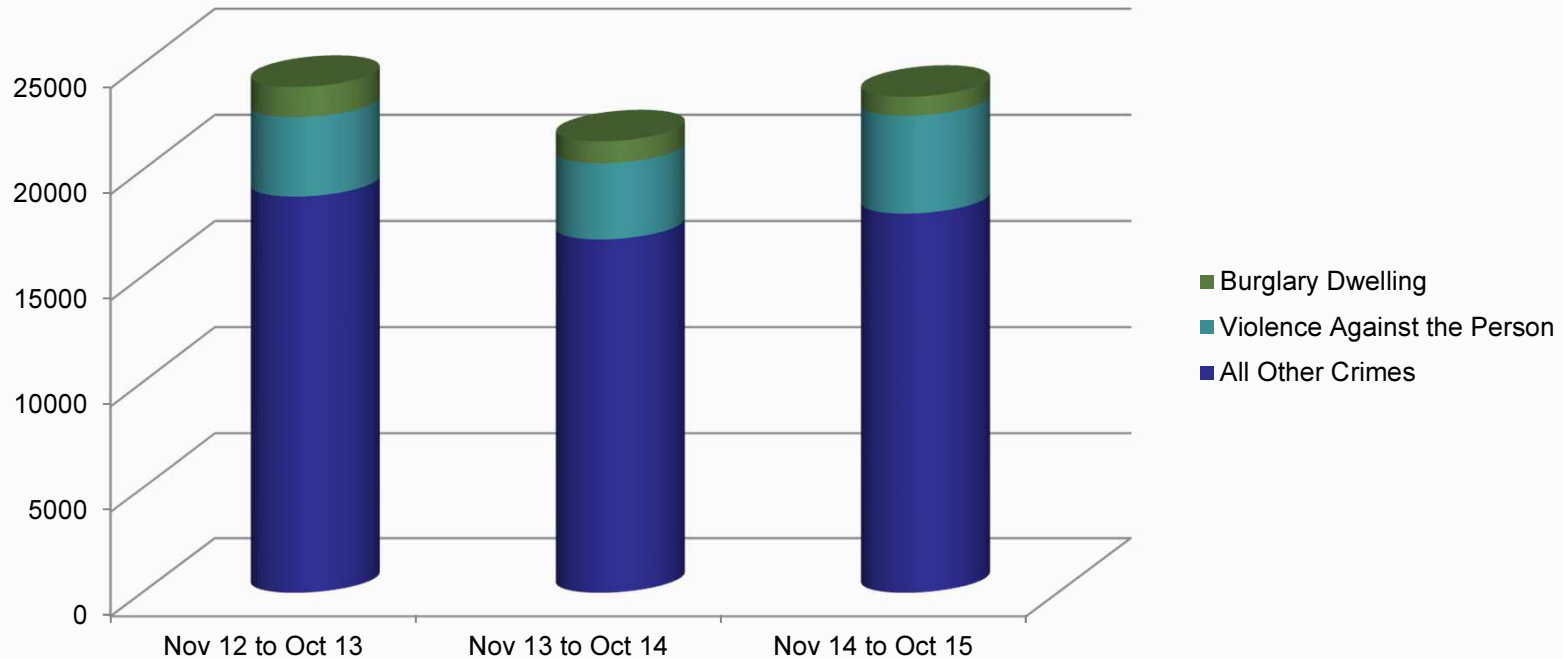
Legitimacy



1

Cut crimes that are of most concern to the community

Buckinghamshire Crime Overview



15

1 Cut crimes that are of most concern to the community

Delivery Plan Aims 2015 / 16

- Reduce domestic burglary
- Increase the
 - volume of rape investigation which result in prosecution
 - percentage of rape prosecution files submitted to the Crown Prosecution Service assessed as trial ready
 - volume of domestic abuse investigation which result in charge or caution
 - percentage of violence with injury (excluding domestic abuse) prosecution files submitted to the Crown Prosecution Service assessed as trial ready



1 Cut crimes that are of most concern to the community

Diagnostic Indicators 2015 / 16

We will monitor the

- repeat victimisation rate for domestic abuse related violent crime
- proportion of domestic abuse investigations and rape investigations which do not result in a prosecution
- levels of
 - victim satisfaction,
 - rural crime (based on NFU insurance claims)
 - dwelling burglaries / levels of violence at the CSP and Force level



2 Increase the visible presence of the police Special Constables

- 169 Special Constables doing 30,686 hours in Buckinghamshire from January
- Roads Policing Team won the South East Regional award.
- Provide visible presence to every night time economy operation and increasing the visits to licensed premises
- Every rural neighbourhood has a special constable in the team
- New accreditation process to ensure each special constable reaches independent patrol promptly



2 Increase the visible presence of the police

Mental Health

- Volume of mental health related incidents has risen. Officers were called to 8047 incidents in the last 12 months.
- Mental Health Crisis Care Concordat signed by 22 national bodies in place from February 2015
- In Buckinghamshire
 - Southern Central Ambulance Service transported 85.8% of patients in the 12 months to November 2015
 - 127 people were detained under S136 in the 12 months to November 2015, down 36.8% on the previous year
 - Street Triage went live in September 2015

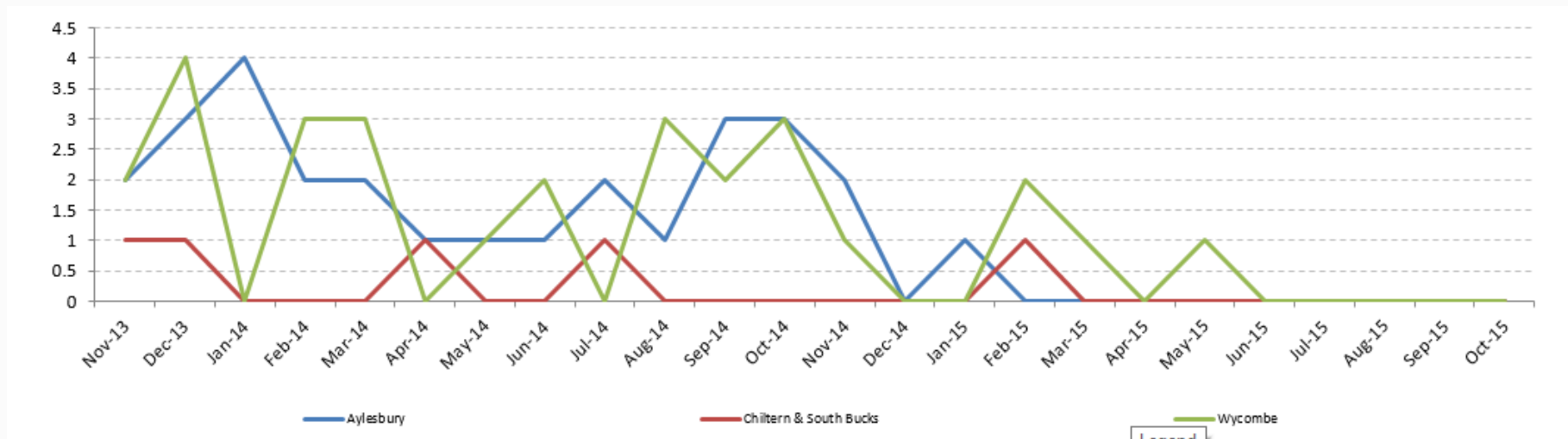


2 Increase the visible presence of the police

Mental Health – Use of custody

- 12.4% of people detained under S136 ended up being taken to custody in Buckinghamshire (12 months to November 2015)
- 0.8% increase on the previous year

20



3 Protect our communities from the most serious harm

Tackling Child Sexual Exploitation

- Comprehensive CSE action plan
- £3.5m invested in dedicated resources since 2011
- Implemented awareness raising and training programme for CSE
- MASH in Bucks, Oxon, Milton Keynes, Reading, Slough and Windsor
- Op Articulate: 6 men convicted of 37 offences and sentenced to a total of 82.5 years.



3 Protect our communities from the most serious harm

Organised Crime Groups

- 64 Organised Crime Groups (OCG) currently active in Thames Valley
- 37 disruptions in 2014/15, 54 so far this year
- National Cyber Crime Unit Officers within our Regional Organised Crime Unit
- Op Shining;
 - SOCU investigation into an OCG operating out of Milton Keynes, involved in the collection and distribution of Class A and Class B drugs.
 - Surveillance showed the OCG to be active in Buckinghamshire, Northamptonshire, Leicestershire, Nottinghamshire, Kent and London.
 - Approx 10kg Class B (Skunk) and approx £40,000 seized
 - 13 persons arrested of which 11 were charged with Conspiracy to supply Class B drugs. 8 are currently awaiting sentencing. 3 yet to enter a plea.



4 Improve communication and use of technology to build community confidence and cut crime

Social Media

- Targeted communications to inform the public about
 - Crimes in their neighbourhood
 - Witness appeals
 - Crime reduction advice

- Provides reassurance to the public during large events
 - EDL marches
 - Flooding
 - Reading Festival



Thames Valley
ALERT

94,845



twitter

184,125



country
watch

10,734



facebook

49,429
likes



You Tube

1,516,615
views

4 Improve communication and use of technology to build confidence and cut crime

- One IT system to link crime, intelligence and missing People. Business crime qualifier from April 2015
- South East Police Shared Network Services Agreement TVP, Hants, Surrey & Sussex Police, up to 20% savings
- 65 body worn video cameras in Buckinghamshire with 7 base stations
- Pilot enabling officers or staff to give evidence remotely without having to attend court in person
- Piloting new technology, tough books to take electronic statements and tablets for effective working away from police stations.



5 Increase the professionalism and capability of our people

Code of Ethics



- Defines the principles and standards of acceptable behaviour expected
- Became statutory Code of Practice on 15 July 2014
- Applicable to all police officers and police staff
- Provides a framework to maintain the highest possible standards to uphold the reputation and legitimacy of the police
- Action plan to embed the Code includes Ethical Leadership Conferences in Spring 2015 and Professional Decision Making training from May 2015
- Misconduct hearings to be held in public from 1 May 2015

6 Reduce costs and protect the frontline

Priority Based Budgeting (PBB)

- September 2014 – Force Strategy Group agreed to adopt PBB
- PBB methodology to be used as far as possible within existing productivity work streams
- PBB review of the force to be implemented by April 2016
- Consideration around the review of collaborative functions where other forces are not adopting PBB
- Explore opportunities to work with other partners or stakeholders to support the process



6 Reduce costs and protect the frontline

	2011/12 - 2015/16	2016/17	2017/18	2018/19	2019/20	Total
	£m	£m	£m	£m	£m	£m
Reduction in Govt Funding % since 2010 /11	50.4 19%	10.4 5%	10.4 5%	10.4 5%	10.4 5%	92 34%
Productivity	71.7	20.1	11.7	6.1	5.4	115
Funding Gap	00.0	00.0	0.0	3.5	4.0	7.5
Funding Available	383.1 – 382.5	376.8	372.2	367.8	363.7	

**Chief Constable
Francis Habgood QPM**

Buckinghamshire County Council

19 November 2015

Thames Valley PCC
Victims Commissioning Update

The purpose of this document is to brief partners and key stakeholders on PCC commissioning activity in relation to support services for victims of crime. This note supplements the document 'PCC's Victims Services Commissioning Intentions' published in April 2014. It also up-dates the 'Victims' Commissioning Up-dates' released in June 2014, December 2104, and February 2015 (available on the PCC's web-site www.thamesvalley-pcc.gov.uk/victims). For further information, please contact Shona Morrison, Policy Manager, Thames Valley OPCC, shona.morrison@thamesvalley.pnn.police.uk

The following contracts/grants have now been awarded.

1.0 CONTRACTS:-

1.1 Victims Assessment and Referral Centre (in collaboration with Surrey/Sussex PCCs)

Provider - Victim Support

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st April 2015

Purpose – To receive automatic referrals from the police on all crime victims, make contact and initial offer of support, risk assessment and onward referral when required.

1.2 Hate Crime 3rd Party Reporting Service

Provider – Hate Crime Network (provided via MK Equality Council)

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st July 2015

Purpose – To raise awareness/understanding of Hate Crime, set up a network of third party reporting centres, collate profiles of referrals received, and liaise with police and partners to ensure appropriate support.

1.3 Local Support Service (LSS)

Provider – Victim Support

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st April 2015

Purpose – To provide (non-specialist) emotional and practical support to all victims of crime by trained volunteers by telephone or face-to-face.

1.4 Young Victims Service

Provider – SAFE!

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st July 2015

Purpose – To provide emotional and practical support using the Protective Behaviours approach to young victims aged 8-17, with priority support offered to young victims of sexual abuse (aged up to 15 years) and young victims of domestic violence (up to 17 years).

1.5 Independent Sexual Violence Advisors Service (ISVA)

Provider – Refuge

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st July 2015

Purpose – To provide emotional and practical support to victims of sexual violence or abuse, aged 16 years and over, including support throughout criminal proceedings where appropriate.

1.6 Victim-led Restorative Justice (RJ)

Provider – Thames Valley Restorative Justice Service (TVRJS)

Length of contract – 3 years (option to extend for 1+1 years)

Start Date – 1st April 2015

Purpose – To provide victim-initiated and pre-sentence RJ involving restorative conferences or, when this is not appropriate or possible, a range of alternative restorative approaches in support of the victim.

2.0 GRANT-FUNDED PILOTS:

2.1 Support Service for Domestic Violence Victims with Complex Needs

Lead Providers – Berkshire Woman's Aid (Berkshire), Reducing the Risk (Oxfordshire), Smart CJS (Buckinghamshire/MK)

Length of pilots – 18 months

Start Date – 1st October 2015

Purpose – To support victims of domestic violence with complex needs, aged 18 years and over, who also experience other mental health and/or substance misuse problems, or other specialist needs, which prevent engagement with existing services.

2.2 Independent Trauma Advisory (ITA) Service

Lead Provider(s) – Elmore Community Services (Oxford), The Mustard Tree (Reading)

Length of pilots – 2 years

Start Date – 1st April 2015

Purpose – To provide emotional and practical support for individuals identified as experiencing exploitation/slavery.

2.3 Counselling Hub

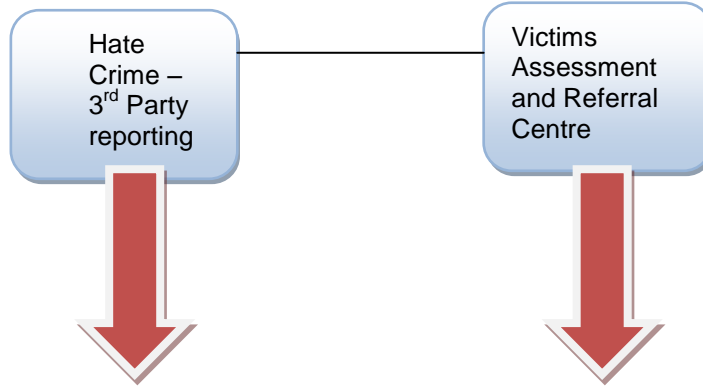
Lead Provider – OPCC (hosted within Circles SE)

Length of pilot – 1 year

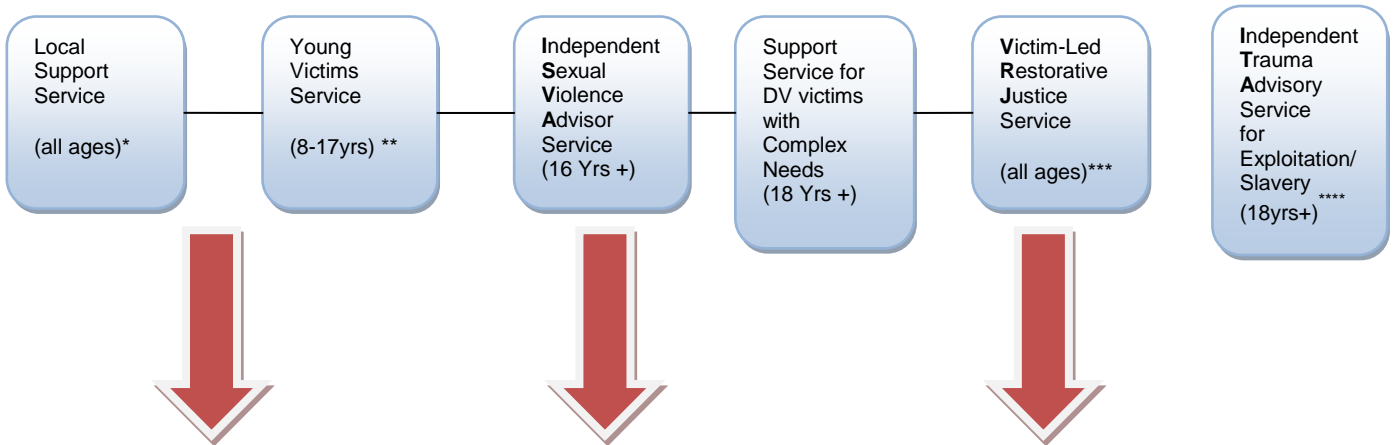
Start Date – 1st July 2015

Purpose – To coordinate and improve access to psychotherapeutic counselling for victims of crime referred from statutory and voluntary sector agencies, to increase the pool of appropriate counsellors, and reduce barriers for those requiring counselling.

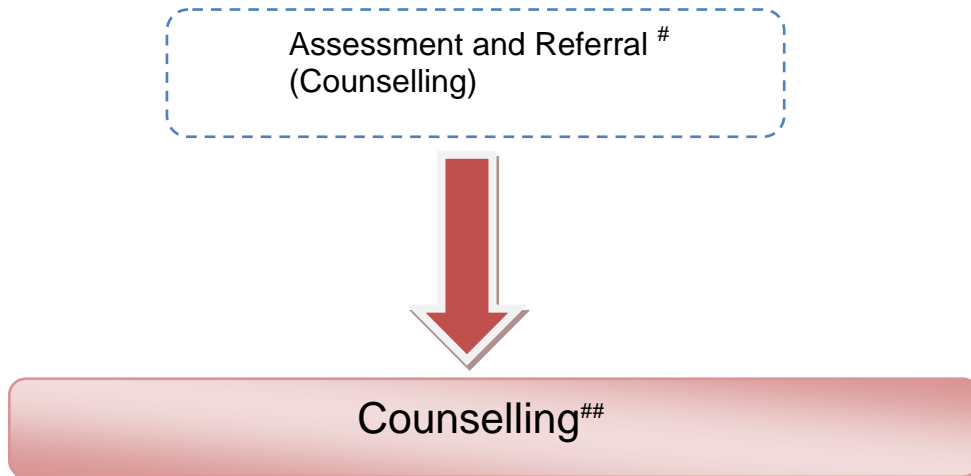
Referral & Reporting



Coping



Recovery



* For those under 18 years, support provided through adults with parental responsibility.
 **Priority support for young victims of sexual or domestic abuse. Includes family support.
 *** May include young victims that are not supported via Youth Offending Teams.
 **** Pilot areas include Reading and Oxfordshire only.
 # A 'counselling hub' providing referral arrangements, funding for counselling, funding for counselling training, and funding to reduce barriers will be trialled for 12 months to improve access to appropriate psychotherapeutic counselling for victims of crime.
 ## Refers to spot purchase of existing counselling provision from a framework of preferred providers.

Service	Provider	Contact details
Victims Assessment and Referral Centre & Local Support Service	Victim Support	0808 168 9274 0808 168 9111 (out of hours) https://www.victimsupport.org.uk/what-we-do/local-services/south-east/thames-valley
Hate Crime – 3 rd Party Reporting	Thames Valley Hate Crime Network (MK Equality Council)	0300 1234 148 www.mkequalitycouncil.org.uk
Young Victims	SAFE!	0800 1337938 safe@safeproject.org.uk www.safeproject.org.uk
Sexual Violence (ISVA)	Refuge	0800 221 8186 isvathamesvalley@refuge.org.uk http://www.refuge.org.uk/thames-valley/
Victim-Led Restorative Justice	Thames Valley Restorative Justice Service (Thames Valley Partnership)	01844 202001 rjenquiries@tvrjs.org.uk http://tvrjs.org.uk/
Domestic Violence (Complex/ Specialist Needs Pilot)	Berk – Berkshire Women’s Aid Oxon – Reducing the Risk Bucks – SMART CJS	Berkshire (ceo@bwaid.org.uk) Oxfordshire (romybriant@btinternet.com) Buckinghamshire/MK (partnerships@smartcjs.org.uk)
Exploitation/ Slavery (Independent Trauma Advisors)	Reading – The Mustard Tree Oxford – Elmore Community Services	Reading admin@rahab.co.uk Oxford info@elmorecommunityservice.org.uk
Counselling Hub	OPCC/Circles SE	counsellinghub@thamesvalley.pnn.police.uk

